



INSURANCE



ALZA BUSINESS SOLUTIONS



Easing Up Business, Propelling Results

In a seamless world, the flow of your insurance processing business should be effortless... and rewardingly so. You deserve support services that are unhindered and unstoppable. End to end automation and streamlined digitization so that your process is pitch perfect and your beneficiaries are gratified. Above all, what drives you is the vision of maximum business transformation. And a huge will to not just remain a key player, but to lead and shape the industry.

That's why you choose ALZA BUSINESS SOLUTIONS.

With 17 years of experience in the industry, ALZA is a new name for a veteran team in insurance back-office process outsourcing. We work hard and work smart to cater to the needs of Insurance Agents, Carriers, Brokers, and MGAs.

It's simple - our goal is to lighten your burden, providing you the space and energy to optimize your business potential. Our superior technological support skills definitely give us a natural edge. But it's our nearly two decades' worth of dedicated insights that make us an obvious collaborative choice for any insurance-related business.

Our team takes charge of making your business our business. Leave the finer details to us so that you can concentrate on the big picture.



ADVANTAGE ALZA

If you're an insurance agency or carrier trying to reduce transactional processing and compliance time, look no further! Insurance back-office support from Alza Business Solutions can help you streamline the back-office process, increase operational performance, lower operational expenses, and accelerate business growth.

Our strength is in making your business the strongest, covering every aspect of property and casualty insurance, both personal and commercial. This includes actuarial services, new business, policy administration, claims and customer service.



When we take over your backend services, we take pride in seeing it concretely translate into quantitative productivity. Our collaborators always get the ALZA Advantage, which means:

- ✓ Standardized Workflows
- ✓ Enhanced Flow Of Processing And Reduced Policy Processing Costs
- ✓ Sizeable Cost Reduction In Approval And Issuance Of Insurance Policies
- ✓ Streamlined Efficiency And Consistency In Operations
- ✓ Rise In Profitability And Market Responsiveness
- ✓ Quicker Turnaround Time
- ✓ Responsive Customer Service
- ✓ Augmented Top-Line Revenue
- ✓ Considerable Scalability For Business Growth
- ✓ Less Employee Overload
- ✓ Heightened Customer Satisfaction
- ✓ Retention And Positive Impact On Potential And Existing Clients In The Long-Term

WE SEE YOU - WHO WE WORK WITH

In a competitive industry, your company shouldn't just survive - it should thrive. Our platter of services expertly ticks all boxes and goes the extra mile for **insurance agencies, insurance carriers and MGAs.**



SERVICES FOR INSURANCE AGENCIES

Efficiency, efficiency, efficiency. That's the bottom-line when it comes to choosing to outsource the back office of your independent insurance agency to us - economical solutions that leverage extraordinary returns. Our bouquet of services include:

- ✓ Insurance Quote Summary
- ✓ Insurance Claims Administration
- ✓ Certificate of Insurance (COI)
- ✓ Document Indexing & Filing
- ✓ Loss Run Processing
- ✓ Policy Checking
- ✓ Insurance Renewal Exposure Summary
- ✓ Insurance Agency Management Services



SERVICES FOR INSURANCE CARRIERS

No one size fits all. Each insurance carrier calls for a different solution, subject to evolving conditions and diverse business objectives, which we make sure to, analyze and deliver for global insurance providers. Our vast roster of services covers:

- ✓ New Business Setup
- ✓ Policy Issuance
- ✓ Policy Administration, Maintenance and Servicing
- ✓ Loss Run Processing
- ✓ Claims Management
- ✓ Renewals Processing
- ✓ Insurance Claims Management for Property and Casualty
- ✓ Underwriting for Property Casualty Insurance
- ✓ ACORD Forms Processing Services



SERVICES FOR MGAs

A Managing General Agent (MGA)'s role in an insurance firm is a challenging one. Our job is to make it worthwhile. Leave the routine administrative processes to ALZA to regain the time and zest to focus on what really matters - successfully engaging interpersonally with your client. Here's what we offer:

- ✓ Insurance Quote Summary
- ✓ Insurance Claims Administration
- ✓ Certificate of Insurance (COI)
- ✓ Document Indexing & Filing
- ✓ Loss Run Processing
- ✓ Policy Checking
- ✓ Insurance Renewal Exposure Summary
- ✓ Insurance Agency Management Services



INSURANCE BACK-OFFICE MANAGEMENT SERVICES

ALZA offers world-class back-office management services that stem from our deep-rooted industrial experience and technological muscle. Think of it, and it is already done from our end.

- ✓ Insurance Data Entry Services
- ✓ Insurance Endorsements Processing
- ✓ Quote Summary and Proposal
- ✓ Certificate of Insurance
- ✓ Document Indexing and Filing
- ✓ Loss Run Processing
- ✓ Policy Checking
- ✓ Mortgage Title Insurance Processing Support
- ✓ Renewal Exposure Summary
- ✓ Evidence of Property
- ✓ Schedule of Insurance
- ✓ Binder Issuance
- ✓ Auto ID insurance



info@alzabusiness.com



+1 516 554 0145



www.alzabusiness.com



**Open Up Your Business,
Expand Your World With Us!**